

# LAUNCESTON

AIRPORT

## CACG Meeting Minutes

11 June 2024

### Attendees:

James McKee	Chair
Geoff Duggan	LST Airport
Ilya Brucksch	LST Airport
Steve Pickering	LST Airport
Marcus Lancaster	LST Airport
Arun Kendall	State Growth
Des Jennings	NMC
Steve Farquer	Tourism Tasmania
Allison Horswill	Qantas
Alina Bain	LST Chamber of Commerce
Tim Gill	Airservices Australia
Peter Neilson	QMS
Angie Hart	City of Launceston
Tim Scott	Community representative

### Apologies:

Jonathan Harmey	MVC
Jaclyn Snell	Qantas
Simon Froud	RFDS
Tim McLean	Airservices Australia
Jacinta Sinclair	Evandale Representative
Geoff Duggan	Launceston Airport
Marni Billing	

### Minute Taker:

MEETING MINUTES	
Agenda Item	Notes
Introduction & Apologies	<ul style="list-style-type: none"><li>Introduction of Tim Scott to the CACG</li></ul>
Airport Update	<ul style="list-style-type: none"><li>The airport has experienced a fantastic period of performance which includes a strong financial performance and has had record numbers with over 1.4 M pax transiting through the airport</li><li>Experienced 8 straight record months, restructured carparking products and progressed rental car agreements</li><li>Several tenders are underway, with commercial and customer offerings</li><li>Check-in hall and security screening equipment completed</li></ul>

	<ul style="list-style-type: none"> <li>• Commenced work around the terminal and airfield project</li> <li>• APAL strategy has been reviewed and has been designed to develop further growth</li> <li>• NMC vs APAL rates case has been finalised</li> </ul>
<b>Property &amp; Development</b>	<ul style="list-style-type: none"> <li>• An aggressive capital program has been planned for the next 5 years and beyond</li> <li>• Key projects are being finalised and new projects are commencing</li> <li>• Virgin Cargo facility was completed in November 2023</li> <li>• Taxiway Alpha project has been completed and now functional</li> <li>• Security Screening and check-in hall were opened. Previous screening area will be used for additional seating and retail in the future</li> <li>• Currently replacing the original roof of the airport from the 1960s</li> <li>• Linkroad upgrade is progressing</li> <li>• Southern Apron planning is underway</li> <li>• Discussions regarding the TFS development are taking place</li> <li>• Terminal arrivals hall expansion is in the next phase of development</li> <li>• APAL Board and APAC Board have reviewed and endorsed the long term development plan. First round will include the review of a hotel development on the eastern precinct</li> <li>• 2028 Masterplan update will commence planning in 2026</li> <li>• Body scanners algorithms have been altered to the American algorithms resulting in less sensitive areas being raised. Next generation of screening will be implemented with a higher scan resolution and higher throughput rates with less false scans plus an increase efficiency as well</li> </ul>
<b>Airport Operations &amp; Safety</b>	<ul style="list-style-type: none"> <li>• Check in process is being refined with planning for transition to fully self-serve which will go live after July school holidays</li> <li>• Compliance testing has been – QF A321 deployed into LST – went successful. Uplift 30% – more capacity for additional</li> </ul>

	<p>freight</p> <ul style="list-style-type: none"> <li>• Planning for relocation of the Aero club has commenced</li> </ul>
<b>Commercial, Customer &amp; Government</b>	<ul style="list-style-type: none"> <li>• Bonza – routes were performing well for LST. In discussion with other carriers with those routes moving forward</li> <li>• There will be significant change to the terminal over the next 6 months with the preferred tenderers for Retail and F&amp;B being decided which will result in refresh of outlets and offerings</li> <li>• Restructuring of carparking products will take place with three clear products being decided upon and expansion options included for allowing more capacity moving forward for demand services</li> <li>• Discussions are taking place regarding the airport shuttle and alternative options.</li> <li>• Further integration of brand within the Airport</li> <li>• Customer Experience are reviewing all aspects of touchpoints.</li> <li>• Government engagement has been substantial in the last 6 months with multiple openings with the Premier or Deputy Premier attending most events</li> </ul>
<b>Environmental Report</b>	<ul style="list-style-type: none"> <li>• Jetstar are trialing an inflight recycling program with support from the airport</li> <li>• No environmental incidents recorded in March or April</li> <li>• Airservices Aus site visit was postponed due to illness and will be taking place later this month</li> </ul>
<b>Airservices Update</b>	<ul style="list-style-type: none"> <li>• Air traffic movements have been consistent through November – May</li> <li>• 17 contacts have been received since last CACG meeting in December which included 7 individual complainants with one person submitting 11 complaints. Complaints originate from Riverside (2), Longford (1) and the remainder scattered.</li> <li>• Contact details for the Chair of CACG to be provided to Hannah to give to complainant to allow opportunity for discussion to take place</li> </ul>

<b>Dept of Infrastructure Update</b>	<ul style="list-style-type: none"> <li>• Aviation White paper has almost closed and final report to be released to the paper in the near future</li> <li>• Senate enquiry into aircraft noise is progressing to public hearings. The report will be available in October with information available on the APH website</li> </ul>
<b>Other delegates update</b>	<p><b>Access and Aviation</b></p> <p>Launceston Airport has been outstanding with its performance in the last 12 month with pax and throughput</p> <ul style="list-style-type: none"> <li>• Infrastructure development through the terminal and the staging has been positive and excellent advert for the airport. Government representatives enjoyed working with the team</li> <li>• The Off Season has been launched with extensive advertising in NSW and QLD. Driving strong demand through Jan – May. Interest rates and economy changing are major considerations to change in travel</li> <li>• Aviation industry currently experiencing challenges with airlines. Residual impact of supply chain which impacts ability to grow</li> <li>• Launceston recovery has out performed all cities including Hobart</li> <li>• 717s will leave by June and the Turbos will fill the gap in the interim until the new planes are in place around November</li> <li>• Tourism Tas Strategic Planning release date aimed for the September quarter</li> </ul> <p><b>State Growth</b></p> <p>Implications for HBT and Fire Service from the sale of Cambridge airport are being reviewed</p> <p><b>Launceston City Council</b></p> <ul style="list-style-type: none"> <li>• Installation of lighting guide display and decals on terminal doors.</li> <li>• The Visitor Guide is in the draft stage</li> </ul>
<b>General Business</b>	<ul style="list-style-type: none"> <li>• Nil</li> </ul>

Next Meeting	<ul style="list-style-type: none"><li>• 3<sup>rd</sup> December 2024</li></ul>
--------------	--